



MBB's Unique 10-Point Model

1. MBB has as its principal goal to foster a broad range of conflict resolution skills and techniques across national and cultural borders, including skills in group facilitation, informal problem solving, team building, consensus decision making, prejudice reduction and bias awareness, linking leadership, strategic planning, community building, and organizational development.
2. MBB will assist its partners in developing a wide range of conflict resolution applications, including designs and materials for mediating family, community, environmental, and public policy disputes; restorative justice and victim-offender mediation programs; multi-door courthouse programs; conflict resolution systems design interventions; and a broad array of techniques for encouraging forgiveness and reconciliation.
3. MBB seeks to develop methods that allow individual mediators to become directly involved in assistance without having to travel to other countries.
4. MBB will support widespread use of computer technology, including the internet, blogs, websites, audio and videotape transfers, to spread conflict resolution information and build networks and on-going relationships between conflict resolution professionals.
5. MBB seeks to work in full partnership with other individuals, groups and organizations, including those with similar aims.
6. MBB is dedicated to providing conflict resolution support for collateral organizations such as Doctors Without Borders and Engineers Without Borders, to assist them in achieving their goals.
7. MBB is committed to building long-term relationships with partners in other countries, and other non-governmental agencies (NGOs) rather than simply providing one-time trainings and interventions.
8. MBB will coordinate its work through Project Teams, which will be supported by a liaison to MBB's Board of Directors, a Research Coordinator with expertise in the country, a regional partner with experience in the area, and a local chapter or individual mediators who provide on-going communication and internet support.
9. MBB recognizes that working across borders means spreading conflict resolution skills and cross-cultural competencies not only internationally, but domestically as well.
10. MBB provides a communication network among mediators, NGOs, indigenous leaders and change agents that will develop, refine, and disseminate the most successful and effective approaches to preventing, resolving and healing conflicts that are dividing and destroying communities world-wide.



12 Step Program

1. Convene a cross-cultural team of experienced trainers
2. Meet with the leaders of hostile factions to secure agreement on a common plan, build trust, and encourage on-going support
3. Interview leaders of opposing groups, sub-groups, and factions, listen empathetically, and clarify cultural mores, interests, goals, and concerns
4. Elicit from each group or culture the methods currently used to resolve disputes and identify ways of supplementing and expanding them
5. Identify a core of volunteers from each group who want to be trained as mediators, facilitators, and trainers
6. Design a program to elect or select volunteer mediators and facilitators from neighborhoods, workplaces, and key educational, social, religious, cultural, economic, and political organizations
7. Form cross-cultural teams of mediators to design conflict resolution systems, conduct mediations, encourage forgiveness and reconciliation, and arbitrate disputes
8. Train volunteer facilitators in techniques for processing grief and loss, reducing prejudice, facilitating public dialogue, and organizing truth and reconciliation commissions, or similar interventions as needed
9. Form cross-cultural teams of trainers to train others throughout civil society
10. Build on-going popular and institutional support for conflict resolution programs
11. Conduct periodic evaluations, audits, and course corrections to improve capacity and identify where future support may be needed
12. Redesign conflict resolution systems in governments, organizations, and civil society to increase opportunities for early intervention, dialogue, mediation, and negotiation between adversaries